



ASSISTED LIVING SOLUTIONS

TELECOMMUNICATION SYSTEMS
FOR ENHANCING THE LIFESTYLE
AND SAFETY OF RESIDENTS WHILE
PROMOTING A MORE EFFICIENT AND
REWARDING WORK ENVIRONMENT
FOR DIRECT CARE STAFF

 Iadiran Telecom



IMPROVING RESIDENT AND STAFF EXPERIENCE WHILE ENHANCING PROFITABILITY

From small, single-owner operations to multi-site campus environments, facility owners and management are continually seeking value-add services to enrich resident lifestyle, retain seasoned staff members, reduce overhead and recruit new residents.

- Enrich resident lifestyle and safety
- Improve retention of staff members
- Recruit new residents more easily
- Reduce operational costs

Creative telecommunication applications can play a critical role in improving the operation of Assisted Living Facilities on many levels.

Tadiran's Coral IPx systems are uniquely positioned in the Assisted Living market by providing a host of industry-proven applications specifically designed to enhance the lifestyle and safety of residents while promoting a more rewarding and efficient work environment for direct care staff. Facility management also benefits from applications that not only reduce operating costs but also present opportunities for new profit centers. Tadiran is uniquely qualified to address the needs of the small, single-site facility all the way to large, multi-site, campus operations.

CORAL IPX SYSTEM FEATURES FOR ASSISTED LIVING FACILITIES

CELL PHONE INTEGRATION WITH FLEXICALL/FREEDOM

- Direct call connection to on-the-go doctors, direct-care staff and security personnel.
- Access to system features like internal paging, voicemail and call transfer for fast collaboration
- Brings a big reduction in wasted time and frustration for staff and system attendant
- Residents get better care and outside callers have a more positive interaction with the facility

FLEXAIR - WIRELESS SOLUTION

- For areas that do not support cellular service or traditional cordless telephone coverage
- Provides a wireless extension with access to advanced system features like call waiting, call transfer, caller ID and 3-way conferencing
- Improved response times for staff members
- More effective call accounting and usage control for management
- Helps eliminate loud, overhead paging in facility

ENHANCED-911 AND E-911 GROUP CALL

- Provides specific caller identity/location information to 911 operators
Pre-emptive Dialing feature assures 911 call connection due to priority trunk allocation
- When a 911 call is dialed, Coral's e-911 Group Call feature automatically rings and conferences preset staff extensions for situation assessment and response
- Higher level of resident care via enhanced safety and security
- Facility emergency management tool that promotes faster and more appropriate response to emergencies while lowering operating costs and legal liability



CENTRAL OFFICE EMULATION

- Offer a full suite of industry-familiar telecommunication options to enhance resident lifestyle (Caller ID, Call Waiting, Call Back, Voice mail notification and blocking/non-blocking configurations)
- Create new profit center by providing all Telco services
- Coral reliability and in-depth record generation and reporting make a solid platform for future needs

OFF-HOOK EMERGENCY ALERT

- Alerts are sent to predetermined extensions when a resident's telephone handset has been off-hook beyond a configurable time limit. The Escalation Ring Down feature allows the ringing of a particular extension prior to attempting additional extensions if there is no answer
- Enhanced security by providing an additional signaling alternative for residents needing emergency help
- Escalation Ring Down keeps the impact of nuisance occurrences to a minimum

CALL CONFERENCING

The Coral's powerful conferencing capability offers residents and Assisted Living management another value-add service providing up to 14-party conferences. Additional conferencing capacity is available with a simple upgrade. The optional Coral Conference Manager (desktop software) streamlines conference scheduling for staff. Coral Conferencing benefits:

- Reduced travel time and expense for multi-site management personnel
- Residents (and staff) can easily expand normal three-party conferences into multiple-party conferences by using the Add-On Conference feature.

HEARING IMPAIRMENT COMPENSATION

Enhance the communication experience for both residents and staff by compensating for hearing loss with the Coral's ability to adjust both transmit and receive volumes on a per phone basis.

INFO-ON-DEMAND

Residents have a better sense of community and involvement when they have easy access to up-to-date facility information. The Coral system can be creatively programmed to provide activity and other information on a daily basis...lunch menus, social activities and important announcements can be retrieved anytime by pressing a few digits on the telephone.

PRAYER CHAIN

"Prayer Chain" members will call all the other members of their group identifying specific residents that need their spiritual assistance. Using a Coral voice mail distribution list, the "Prayer Chain" message is simultaneously delivered to all group members and the distribution is never broken by an unavailable member of the "chain".

CALLER ID INFORMATION PASS-THROUGH

Many Assisted Living facilities offer the option of providing single-line telephones to the room or the resident may elect to bring their own. The Coral passes the Caller ID information to the resident's single-line telephone maintaining familiar communication functionality.

FLEXATTENDANT RESIDENT STATS

FlexAttendant, the Coral's easy-to-use, desktop attendant software, can be programmed to display the disposition of pre-assigned conditions...4 per station. Examples might include, medication received/not received, room needs maintenance, etc.

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TADIRAN TELECOM - A WORLD OF COMMUNICATIONS FOR EVERYDAY BUSINESS

With its first business telephone systems introduced in the late 1960's, Tadiran now has distribution into 41 countries. Benefiting from the advanced R&D culture of Israel, we also enjoy the economy and security of a manufacturing process that is distributed across the globe. Tadiran is known for its highly reliable and amazingly configurable systems, many still in service since the 1980's and, thanks to affordable upgrades, performing with the enhancements of today's telecommunication technologies. Tadiran is furthering its commitment to provide cost-effective systems that offer adaptability to future technologies and deep configurability to meet the needs of specific industries both large and small.